James Magante 1866 Toulouse Ln Brentwood CA 94513

Sep 13th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I am a subscriber to Sonic broadband at my residence. Sonic has provided me with significantly MORE bandwidth for significantly LESS money than the other incumbents (AT&T and Comcast). On top of this, Sonic has provided a far more superior customer service experience than than AT&T or Comcast was ever able to offer me.

I previously had Comcast cable internet and phone service, but jumped ship to Sonic since Comcast kept increasing their rates on me year after year without offering any significant improvements in service or support.

In Sonic, I have found a company that actually cares about their customers and is willing to provide me with the top level service and support I deserve as a consumer. It is critical to keep competition alive within our communities to ensure that us as end users have access to and have the option to choose the best service provider for us. Not what is forced down our throats due to a lack of available competitive options.

James Magante